# Delta Dental of North Carolina Dental Benefit Highlights for Davie County Government #1303

Delta Dental

Non-

Delta Dental PPO <sup>SM</sup> plus Premier Coverage effective July 1, 2016	Delta Dental PPO Dentist	Premier <sup>®</sup> Dentist	Non- participating Dentist
	Plan Pays	Plan Pays	Plan Pays*
Diagnostic & Preventive			
Diagnostic and Preventive Services – includes exams, cleanings, fluoride, and space maintainers	100%	100%	100%
Emergency Palliative Treatment – to temporarily relieve pain	100%	100%	100%
Brush Biopsy – to detect oral cancer	100%	100%	100%
Sealants – to prevent decay of permanent teeth	100%	100%	100%
Radiographs – X-rays	100%	100%	100%
Periodontal Maintenance – cleanings by specialist	100%	100%	100%
Basic	Services		
Minor Restorative Services – fillings and crown repair	80%	80%	80%
Endodontic Services – root canals	80%	80%	80%
Periodontic Services – to treat gum disease	80%	80%	80%
Oral Surgery Services – extractions and dental surgery	80%	80%	80%
Other Basic Services - misc. services	80%	80%	80%
Relines and Repairs - to bridges, dentures, and implants	80%	80%	80%
Major	Services		
Major Restorative Services – crowns and inlays	50%	50%	50%
Prosthodontic Services – includes bridges, dentures, and implants	50%	50%	50%
	odontics		
Orthodontic Services – braces	50%	50%	50%
Orthodontic Age Limit –	No Age Limit		

<sup>\*</sup> When you receive services from a Nonparticipating Dentist, the percentages in this column indicate the portion of Delta Dental's Nonparticipating Dentist Fee that will be paid for those services. The Nonparticipating Dentist Fee may be less than what your dentist charges and you are responsible for that difference.

**Maximum Payment –** \$1,000 per person total per contract year on Diagnostic & Preventive, Basic Services, and Major Services. \$1,000 per person total per contract year on Orthodontics.

**Deductible** – \$50 deductible per person total per contract year limited to a maximum deductible of \$100 per family per contract year on all services except Diagnostic and Preventive Services, Emergency Palliative Treatment, Sealants, Brush Biopsy, X-rays, Periodontal Maintenance and Orthodontic Services.

Note - This document is only intended to provide a brief description of your benefits. Please refer to your Certificate and summary for a complete description of benefits, exclusions, and limitations.



# Welcome to North Carolina's largest dental benefits family!

As a member of Delta Dental of North Carolina, you have access to the nation's largest dental networks: Delta Dental PPO and Delta Dental Premier.

- It's easy to find a dentist! Four out of five dentists nationwide participate in our network.
- You have superior access to care and fee savings because of our agreements with participating dentists.
- Our dentists cannot balance bill you, which means more money in your pocket!
- No troublesome paperwork! Network dentists will fill out and file your claims.
- Pay only your copayments and/or deductibles when you receive care from network dentists -- there are no hidden fees.
- You can still visit nonparticipating dentists, but you may be billed the full amount at the time of service and then have to wait to be reimbursed.

## **Quality Dental Program**

With our quick and accurate claims processing, we pay more than 90% of claims in 10 days or less. Delta Dental also offers world-class customer service from our Certified Center of Excellence call center, as awarded by Benchmark Portal.

#### **Online Access**

Our online Consumer Toolkit lets you access your dental plan securely over the Internet. You can find a dentist, check benefits, select paperless notices, review claims and amounts used toward maximums, print ID cards, and more -- all at your own convenience.

## A Healthy Smile

Keep your smile healthy with dental benefits from Delta Dental. Your smile is a good indicator of your health. Did you know that your dentist can detect up to 120 different diseases, including diabetes and heart disease? Early detection is one of the best ways to prevent further complications.

# Questions?

If you have questions, call our Customer Service team at (800) 662-8856 or visit our website at www.DeltaDentalNC.com.